

"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21ST CENTURY"

Sewerage & Water Board of NEW ORLEANS

Mitchell J. Landrieu, President Tommie A. Vassel, President Pro Tem 625 ST. JOSEPH STREET
NEW ORLEANS, LA 70165 • 504-529-2837 OR 52W-ATER
www.swbnola.org

FOR IMMEDIATE RELEASE November 24, 2010 Contact Robert Jackson 504-269-7978 or Brenda Thornton 504-269-7819

The Sewerage and Water Board Announces Credit Adjustment for Boil Water Event

The Sewerage and Water Board announced today that customers will receive a two-day credit adjustment on their next bill to reflect the recent Boil Water event.

Executive Director, Marcia St. Martin said, "It is our intention to provide potable drinking water every day. In consideration of the Boil Water Advisory, we determined that it was prudent not to charge customers for water usage during that event."

The next water and sewer bill will include a credit adjustment for the average of two-days of usage during that billing period. Mrs. St. Martin noted that this adjustment is limited to customers in the east bank service area and is for water service only, as sewer service was not interrupted.

###